Roland®
Advanced Solutions Division

Support Bulletin: RASD-SB00033
Model: Roland PNC/CM Cutters
Subject: Vista Compatibility
Date: 4/6/2007
Author: RR

The following document outlines the compatibility of Windows Vista Business Edition and the Roland PNC and CM Series Cutters. Although this workaround is not supported by Roland Technical Support, it does provide basic information that allows a PNC/CM series cutters to continue to be used with Windows Vista Business Edition.

1. When setting up your PNC or CM Series Cutter download and use the equivalent CX Series Vista driver listed below.

   a. When using a CM-24 or 24″ PNC Cutter, download and install the Windows Vista driver for the CX-24.
   b. If using the CM-300 or 30″ PNC Cutter, download and install the Windows Vista driver for the CX-300.
   c. If using the CM-400 or 42″ PNC Cutter, download and install the Windows Vista driver for the CX-400 driver.
   d. If using the CM-500 or 54″ PNC Cutter, download and install the Windows Vista driver for the CX-500 driver.

2. The drivers can be downloaded from the Roland Support site @ http://www.rolanddga.com/rnet30/files/support/camm1winvisver104.exe

3. Refer to the readme.txt file after extracting the driver for installation instructions.

4. The below list indicates the programs which are compatible with the Windows CX Vista Drivers:

   a. Dr. Stika Plus v2.2 with the CX Windows Vista Driver.
   b. CutStudio v1.24 with the CX Windows Vista Driver.
   c. CorelDRAW 10/11/12 & X3 using the CutStudio Plug-in.
   d. Adobe Illustrator 10/CS & CS2 using the CutStudio Plug-in.
   e. CorelDraw 10/11/12/X3 direct cutting using the CX Windows Vista Driver.

5. The PNC/CM series cutters do not support the Print/Cut workflow from the Windows operating system. If Print/Cut support is needed/required, please contact your Authorized Roland Cutter Dealer for information on the Roland GX Series cutters that do support the Print/Cut function.

6. If using 3rd party software, please refer to your software vendor for compatibility information.

7. **Disclaimer:** All of the information contained in this document is based on the information available at the time of its creation. In no event will Roland ASD be liable to you for any injuries or damages, including damages for loss of business profits, business interruption, loss of business information and the like arising out of the use of or inability to use these materials.