



Frequently Asked Questions

Topic: CAMM-2 PNC-2300 Engraver

ST52200

1. Which port do you recommend I select for my PNC-2300 Engraver?

Serial or Parallel is fine. However, if you are using a Parallel port we do not recommend sharing multiple printers or switchboxes on the same port. If you are using a Serial port, make sure to use a Roland cable part # (XY-RS-23A Windows) or (XY-2606 Macintosh).

2. Can my 1 Kb memory in my PNC-2300 be upgraded?

Yes, it is expandable to 1 Mb. Please contact Roland Technical Services department at 800-542-2307.

3. What is the maximum cutting area of my PNC-2300?

12" (X) x 9" (Y) x 1.18" (Z) or 305 mm (X) x 230 mm (Y) x 30 mm (Z)

4. Is my PNC-2300 year 2000 compliant?

Roland has extensively researched and tested our entire product line and is happy to report at this time, that there are no known problems with the advent of the year 2000, nor do we expect any conflicts in the future.

5. Where is my serial number located on my PNC-2300?

The serial number is located on the back cover.

6. Why does my LED display this message "Can't Repeat Too Big Data"?

If the cutting data exceeds 1 Mb repeat cutting cannot be performed because the data is too large to fit in the PNC-2300's data buffer.

7. Why does my LED display this message "Operating Error Can't Find Limit"?

This message indicates that a buildup of cuttings has obstructed table movement. Turn off the machine and clean away all cuttings from around the table. Switch the power back on again and continue.

8. Why does my LED display this message "Emergency Stop Spindle Lock"?

The PNC-2300 stops automatically if an excessive load is placed on the spindle while cutting. The overload may be due to excessive hardness of the material, an excessive amount of cutting, or a feed rate that is too fast. Investigate the problem and eliminate the cause of the overload. The error can be cancelled by switching the power off and then on again.

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