



Roland Troubleshooting Tips

Topic: PC-600 – What to do if...

ST090104

What to Do If...

The material slips away from the pinch rollers during operation

Is the loaded material straight, and not at an angle?

If the loaded material is crooked, it may come loose from the pinch rollers during feed operations. Make sure the material is straight by aligning it with the guideline stickers when loading.

Is lengthy printing or cutting (1 m (39-3/8 in.) or more) being performed?

The material can be made less likely to come loose by moving the pinch rollers inward by a small amount. Also, make the user setting on the PC-600 to enable the prefeed function, or, alternatively, use key operations after loading the material to feed the material by the amount to be used to make sure the material will not come loose from the pinch rollers, and then perform the actual printing or cutting.

During operation, do the left and right edges of the material touch the inner surfaces of the PC-600?

Make sure that the left and right edges of the material do not touch the inner surfaces of the PC-600 during operation. Such contact may damage the material, and could also make it impossible to advance the material—thus causing it to slip.

Is roll material being used?

When you are using roll material, make the user setting on the PC-600 to enable the prefeed function. If the prefeed function has been disabled, pull the amount of the media to be used from the roll, and then carry out printing or cutting. Slippage of the material may occur if the PC-600 has to pull out the material wound on the roll as it performs printing or cutting.

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Is the brake installed?

If the included brake is not attached, then install it. If the settings on the machine have been made to set the prefeed function to [ENABLE], then before performing printing or cutting, the length of material required for output is automatically pulled out from the roll then returned to the rear, where it is left with slack. The brake keeps the material from returning to the roll at this time. If the material is not pulled out from the roll first, printing or cutting may be misaligned, or the material may come loose or jam.

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