



Roland Troubleshooting Tips

Topic: PC-600 – What to do if...

ST090104

What to Do If...

Printing on the platen was performed by mistake?

Clean the platen. Do not use cleaning solution or any liquid to clean. Use masking tape to gently lift the print marks.

When performing long printing, the colors are misaligned?

This is caused by expansion and contraction of the material. For roll material in particular, the time required for the material to uncurl and acclimatize to the ambient temperature and humidity is different for the outer portions and the central portion of the roll. Before you perform long printing, pull out the length of material to be printed from the roll and let it stand for about 30 minutes to an hour to allow it to become acclimatized to the environment.

When performing long printing or cutting, operation stopped before printing or cutting finished?

Depending on the program you're using, it may be possible to print or cut only up to the program's maximum output size.

One portion cannot be printed or cut?

Do the settings for material size (printing area) for the driver and the program match with each other? If the settings for material size (printing area) for the driver and the program are different from each other, the output location may be shifted. Make sure the settings for material size (printing area) for the driver and the program match with each other before performing output.

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