



RS Series Printers

Inkjet Installation Confirmation & Warranty Registration Form

Step 1 - Installation Checklist

Arrival Time _____ Departure Time _____ Date _____

Dealer Only

Machine Set-up / Operational Training

- 1. Build Stand using supplied manual, place unit on stand and bolt down
- 2. Remove blue head lock (head carriage) and secure brace to rear of printer
- 3. Install drain bottle
- 4. Install optional Take-up if equipped
- 5. Remove all packaging and tape from printer
- 6. Double check unit to make sure nothing is in the way of head travel
- 7. Plug power into unit
- 8. Turn unit on and check for latest firmware:
 - ✓ Firmware Version _____
- 9. Perform ink fill in USER MODE

Machine Calibration

- 1. Perform TEST PRINT from Control Panel – Check nozzles for 100%
- 2. Perform SERVICE MENU -> HEAD ADJUST -> BIAS
- 3. Perform SERVICE MENU -> HEAD ADJUST -> VERTICAL
- 4. Perform SERVICE MENU -> HEAD ADJUST -> HORIZONTAL
- 5. Perform SERVICE MENU -> HEAD ADJUST -> BI-DIR DEFAULT
- 6. Perform FLUSHING ADJUSTMENT
- 7. Power off and power back on while holding MENU to set Language, Length Unit & Temperature Unit parameters

Software Installation

- 1. Assign the user supplied IP and NETMASK in to printer via control panel MENU -> SYSTEM INFO -> NETWORK
 - a. IP Address _____
 - b. Subnet Mask _____
 - c. Default Gateway _____
- 2. Install, configure and test Roland VersaWorks software
 - a. Make sure VersaWorks is updated to the current version
 - b. Make sure connectivity is established between VersaWorks software and printer

Printer Operator Training

Usage and Maintenance

- 1. Explain proper media handling and loading
- 2. Review head height adjustment
- 3. Explain proper waste ink disposal
- 4. Explain Heat Settings – how and when to change them
- 5. Cleaning procedure
 - a. Enter cleaning under MENU -> MAINTENANCE -> CLEANING
 - b. Demonstrate cleaning around heads – Do not touch bottom of head
 - c. Demonstrate cleaning wiper blades
 - d. Demonstrate cleaning capping station
- 6. Replacement of consumables
 - a. Demonstrate replacement of wiper blades
 - b. Demonstrate replacement of sheet cut blade
- 7. Calibration
 - a. Demonstrate MENU -> ADJ BI-DIR simple and detail settings and explain when they should be changed
 - b. Demonstrate MENU -> CALIBRATION -> PRINTING and explain when it should be changed

Software Installation / Training

- 1. Demonstrate and train customer on use of Versaworks including:
 - a. Review export of sign making software EPS file to Roland VersaWorks
 - b. Review Layout within RIP software.
 - c. Review RIP and Print option in RIP software
 - d. Review Resizing Image in RIP software
 - e. Review Cropping option in RIP software
 - f. Review Roland Color System
- 2. Demonstrate to the customer how to perform the Manual Online Update of Roland VersaWorks.
- 3. Demonstrate work flow associated with printing.
- 4. Allow customer to print three (3) images to ensure a clear understanding of workflow i.e. export of EPS file, import of EPS file to Versaworks, media ICC profile selection, sizing of image, RIP and Print of image.

Roland Media and Supplies

- 1. Review Roland media, laminate and ink solutions

Contact Information-Supplied the following to customer:

- 1. Equipment and RIP Software Technical Support
 - a) Local Dealer
 - b) Roland DGA Corporation 800-542-2307
 - c) <http://www.rolanddga.com>

- 2. Media and Ink Orders, Local Roland Dealer

Warranty Coverage

- 1. Explain warranty coverage
- 2. Printheads damaged by head strikes are NOT covered under warranty

Step 2 - Contact Information

Name	_____	Installing Dealer	_____
Title	_____	Model Number	_____
Company	_____	Serial Number	_____
Address	_____	Date of Purchase	_____
City, State, Zip	_____	Date of Install	_____
Phone	_____	Hours Operator Trained	_____
Fax	_____		
Email	_____		

Dealer Representative Signature

Dealer Representative Printed

Owner Signature*

Owner Name Printed

*I am satisfied with the set up, installation and training received from my local Roland dealer on Roland branded products.

Please fax completed form to 949-727-2112, ATTN: Customer Service Administrator